

# EMSC NPRQI Collaborative

Data Interpretation

October 21, 2026



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# Acknowledgements

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NPRQI is also supported by Toyota Way Forward Fund.

The NPRQI is housed at the Dell Medical School at The University of Texas at Austin. The University of Texas IRB has reviewed this initiative in full and determined the project to be exempt from human subject research.

# Before We Begin

- Please submit all questions using the Q&A feature during the session.
- To support engagement, we encourage you to turn on your camera when asking a question.
- At the end of today's session, please take a moment to complete the feedback survey. Your input helps us improve future sessions.
- For follow-up questions after the event, contact us at [collaboratives@emscimprovement.center](mailto:collaboratives@emscimprovement.center).

# Session Objectives

Today we will move from data to decisions

- **Collect:** Build a sustainable data strategy
- **Compare:** Put performance in context
- **Interpret:** Look for patterns and change
- **Explore:** Dig deeper into your results
- **Act:** Use what you learn to guide QI

# Data in Quality Improvement

Measuring what matters to improve care



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# Why Is Data So Important?

## Before You Begin

- Confirms there is a real problem to solve
- Identifies blind spots you may not see
- Establishes a baseline for comparison

## During Your QI Journey

- Track whether interventions improve performance
- Shows if changes are leading to better outcomes
- Helps determine if you should adopt, adapt, or abandon a change

*“Without data you’re just another person with an opinion.” W.  
Edwards Deming*

# Types of Data in QI

**Structural (Hospital-Level) Data:** Focuses on systems and infrastructure

- Equipment
- Policies and protocols
- Staffing and training
- Captured in your NPRP assessment

**Patient-Level Data:** Focuses on delivery and outcomes

- Care processes: Did the patient receive recommended care?
- Outcomes: Did that care lead to improved results?

**For this Collaborative:** We will focus on patient-level data to understand clinical performance and measure improvement.

# Challenges with Patient-Level Data in QI

Collecting and using patient-level data requires:

- Identifying appropriate performance measures
- Extracting relevant data from patient charts
- Converting individual data points into meaningful performance metrics
- Interpreting results accurately

**Patient-Level Data is powerful, but it requires structures, tools, and consistency.**

# Building Your Data Strategy

Sampling, Baseline, and Measurement Planning

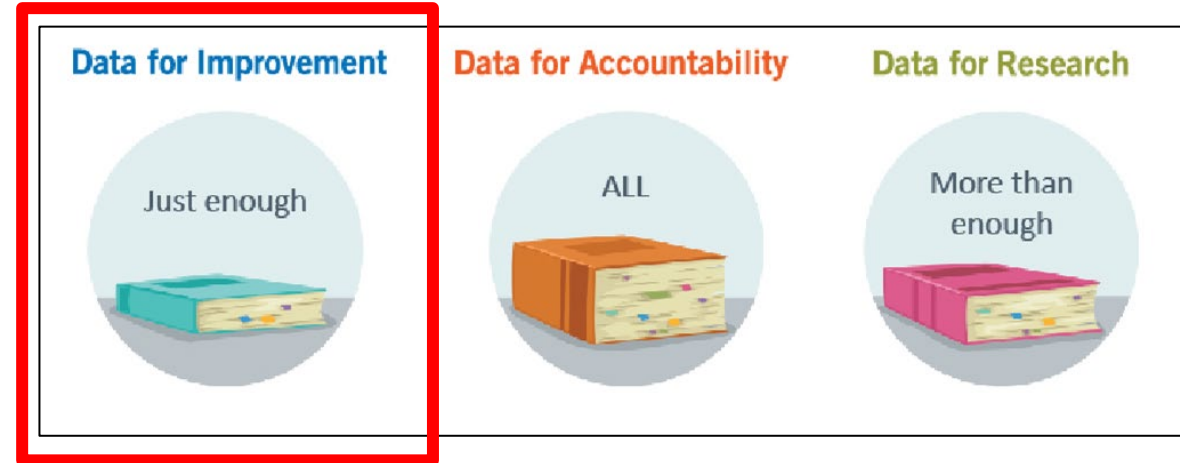


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# Data Sampling in QI

## Data Sampling Provides:

- **Efficiency:** It is faster and requires less effort than collecting data on an entire population.
- **Feasibility:** It allows you to draw meaningful conclusions from a smaller, manageable dataset.
- **Simplicity:** It's a practical approach, similar to how you would taste your meal as you are preparing it to check seasoning first, rather than eating the whole dish.

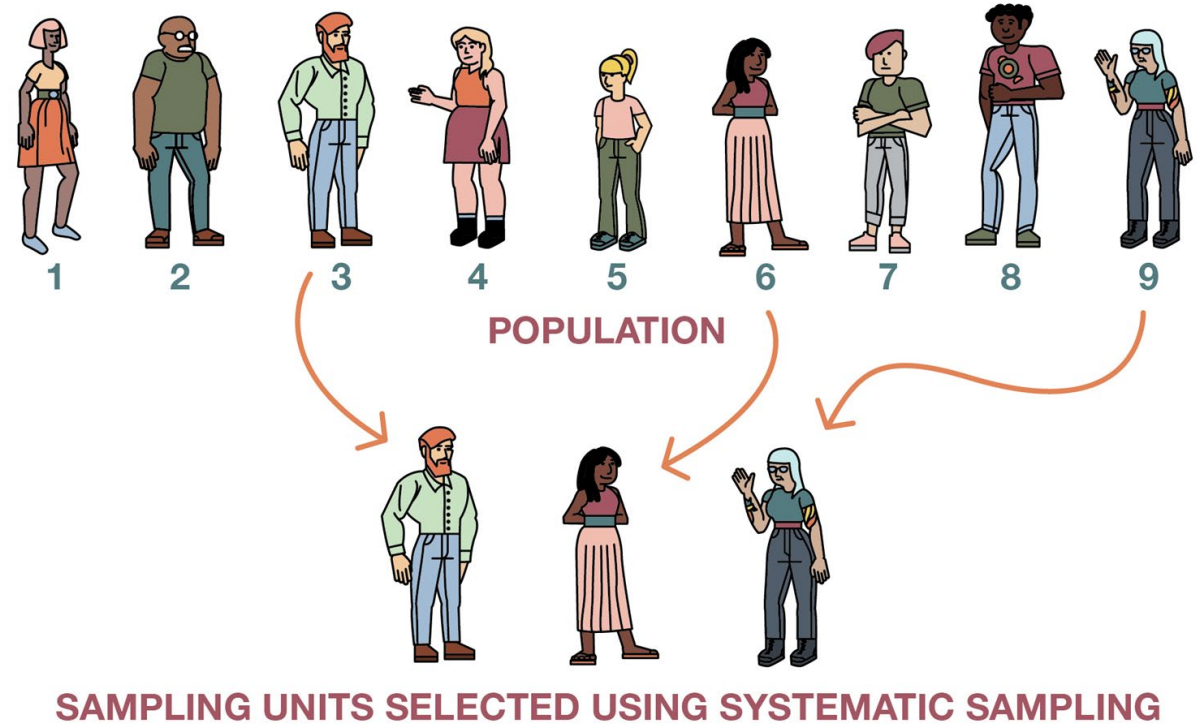


# How to Sample Data Systematically

1. Create a chronological list of all pediatric visits (<18 years).
2. Determine total monthly pediatric volume.
3. Decide how many charts you can realistically enter each month.
4. Select every “nth” patient.

## Example:

If you see 100 pediatric patients per month and can review 20 charts → Review every 5th patient.



# Before You Start Entering Data

- Generate a list of all pediatric visits (<18 years).
  - Charts may go back as far as January 1, 2026
  - Organize by date and time.
- Determine your sampling strategy
- Develop Subject IDs and maintain a secure ID log (Do not use patient MRNs)



# Keeping Track of Patients

## Maintaining a Secure Patient Log

- Link MRN or DOB to the Subject ID in NPRQI

## Subject ID Format

- First Initial + Last Initial + 4 digits

| BUNDLE(S) | User Name     | SUBJECT ID | MRN      | Date of Birth | Date of Visit |
|-----------|---------------|------------|----------|---------------|---------------|
|           | Liza Hinojosa | LH0001     | 83998763 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Liza Hinojosa | LH0002     | 48299861 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Liza Hinojosa | LH0003     | 99811722 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Liza Hinojosa | LH0004     | 47936502 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Liza Hinojosa | LH0005     | 30184412 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Alice Smith   | AS0001     | 12938274 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Alice Smith   | AS0002     | 12305123 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Alice Smith   | AS0003     | 85773922 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Alice Smith   | AS0004     | 92018347 | xx/yy/zzzz    | xx/yy/zzzz    |
|           | Alice Smith   | AS0005     | 48392713 | xx/yy/zzzz    | xx/yy/zzzz    |

# Collecting Baseline Data

## Baseline Data Requirements:

- Enter at least 30 charts
- May span days, weeks or months depending on volume
- Reflect performance before improvement efforts begin

## Why Baseline Matters:

- Establishes your starting point
- Shows the size of the performance gap
- Provides evidence of impact
- Helps tell your improvement story to ED leadership





# What Should You Work On?

**Now that baseline data is collected, select your focus:**

- Review baseline data
- Identify gaps in performance
- Choose one NPRQI measure as collaborative target

**Your Goal:**

- Improve performance by **at least 10% from baseline**

# Interpreting Your Baseline Data

Using Benchmarking to Guide Your Focus



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# Why Use Benchmarking?

## When Reviewing NPRQI performance, remember:

- “Perfect” performance is rarely attainable.
- Isolated numbers don’t tell the full story.

## Benchmarking allow you to:

- Compare your performance to similar EDs
- Identify realistic opportunities for improvement
- Prioritize areas where change is achievable
- Establish informed target performance goals



# Benchmarking Your Performance

Clinical Bundle

Assessment and Transfer

Time (Year, Quarter, Month)

All

Patient Age Group

All

Patient Triage Level

All

| # | Measure                                                                       | Record | Your Performance | National      | Cohort        |
|---|-------------------------------------------------------------------------------|--------|------------------|---------------|---------------|
| 1 | % of pediatric patients with weight documented in kilograms only              | 50,650 | 68.0%            | 72.5%         | 98.2%         |
| 2 | % of pediatric patients with pain assessed                                    | 50,650 | 83.1%            | 85.0%         | 91.5%         |
| 3 | Median ED length of stay                                                      | 49,647 | 130.0 minutes    | 130.0 minutes | 187.5 minutes |
| 4 | % of high acuity pediatric patients with vital signs RE-assessed              | 28,461 | 87.6%            | 90.9%         | 92.4%         |
| 5 | Median time from triage to first intervention                                 | 19,217 | 44.0 minutes     | 41.0 minutes  | 51.5 minutes  |
| 6 | % of transferred pediatric patients who met site-specific transfer criteria   | 5,826  | 99.2%            | 100.0%        | 100.0%        |
| 7 | Median time from triage to transport                                          | 5,690  | 305.0 minutes    | 259.0 minutes | 337.5 minutes |
| 8 | % of transferred pediatric patients who were discharged from the receiving ED | 582    | 21.9%            | 21.8%         | -             |



# Understanding NPRQI's Benchmarks

- **National Performance:** Median Performance of all EDs that enter data in NPRQI
- **Cohort Performance:** Median Performance of EDs with the same annual pediatric volume as you

# Using Benchmarking to Identify Your Focus

## When NOT to Choose a Measure:

- Performance is already > 90%
- You are significantly outperforming national and cohort averages
- **Note:** High performance areas require maintenance, but not collaborative focus.

## Choose a Measure That:

- Demonstrates a clear performance gap
- Shows opportunity for measurable improvement
- Has local stakeholder buy-in and support
- Is feasible given staff capacity and resources





# What is Your Goal?

- Aim for Measurable Progress
- Improve your Performance on one NPRQI Measure by 10%

# NPRQI Data Commitment

## Data Entry Threshold:

- Minimum of 10 patient charts to ensure patient confidentiality before performance displayed

## Ongoing Data Entry

- Data entered at regular intervals
- Sole discretion of ED
- We recommend a minimum of 10 charts per quarter so that you can see your performance over time.



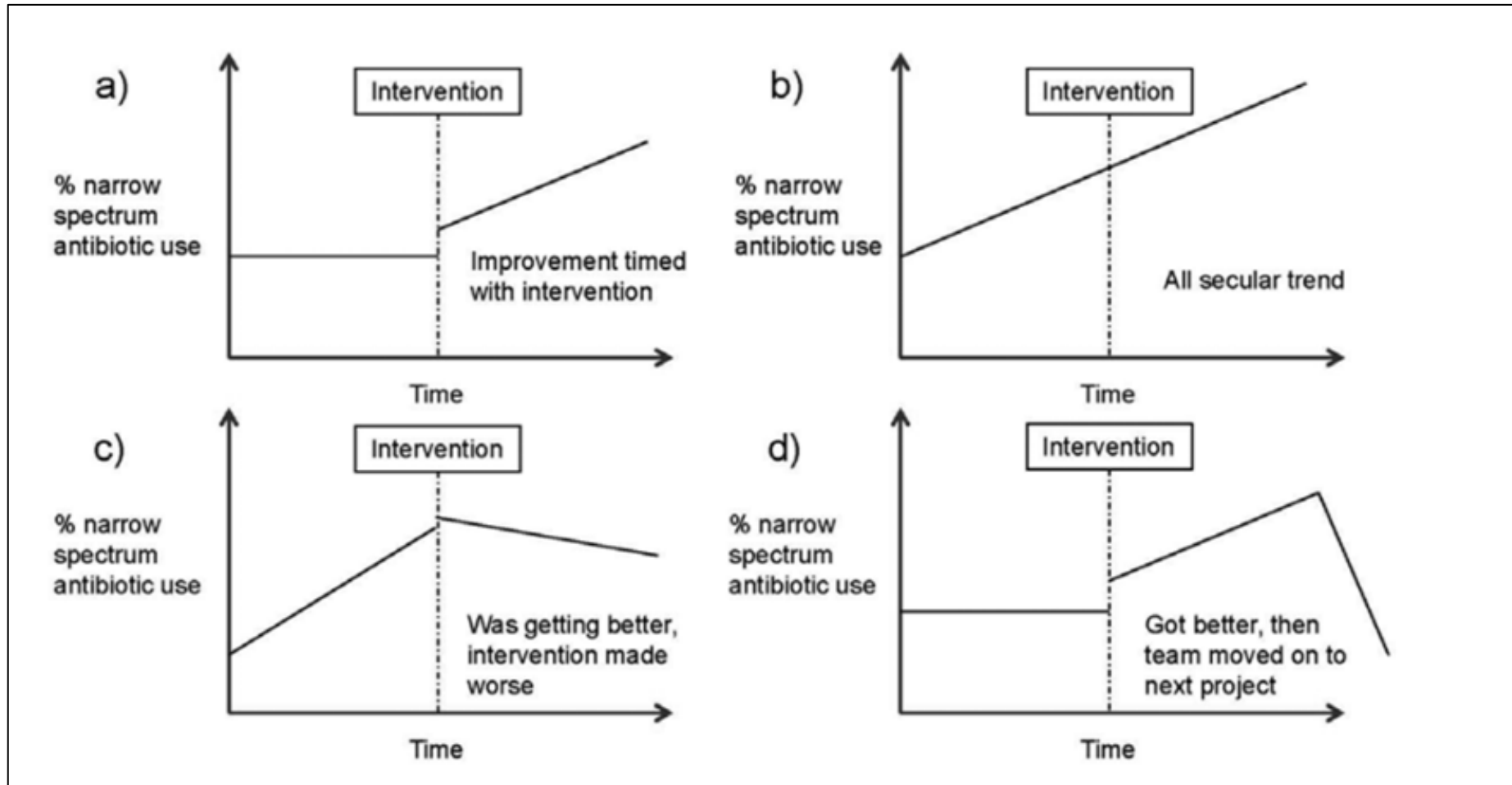
# Interpreting Your Performance

Using Your Performance to Guide Your QI



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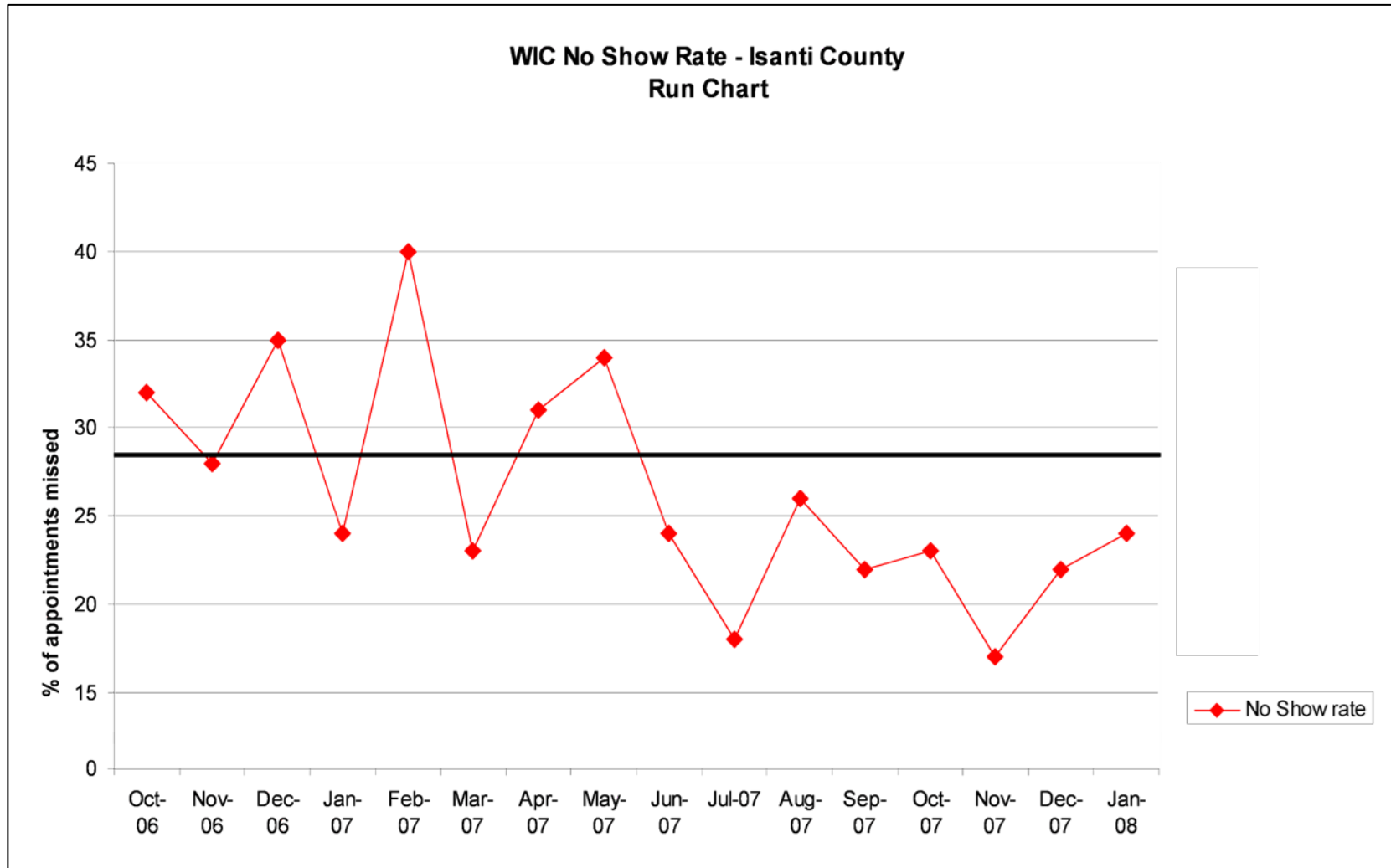
# Limitations of Pre-Post Measurements



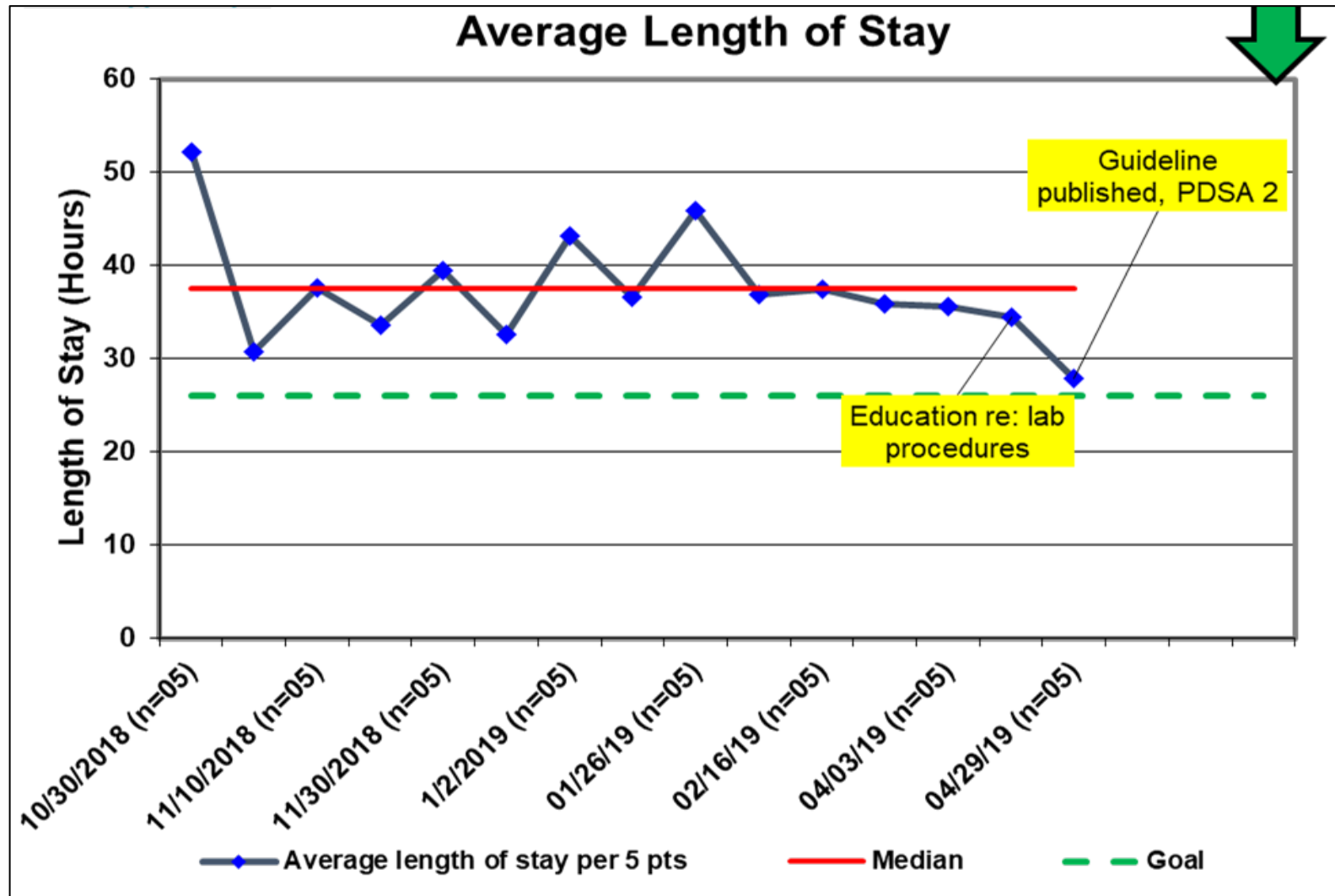
# What is a Run Chart?

- Simple visualization tool to graph your measure over time
- Interventions are annotated on the chart
- Can be used to depict variation, as well as trends in data over time

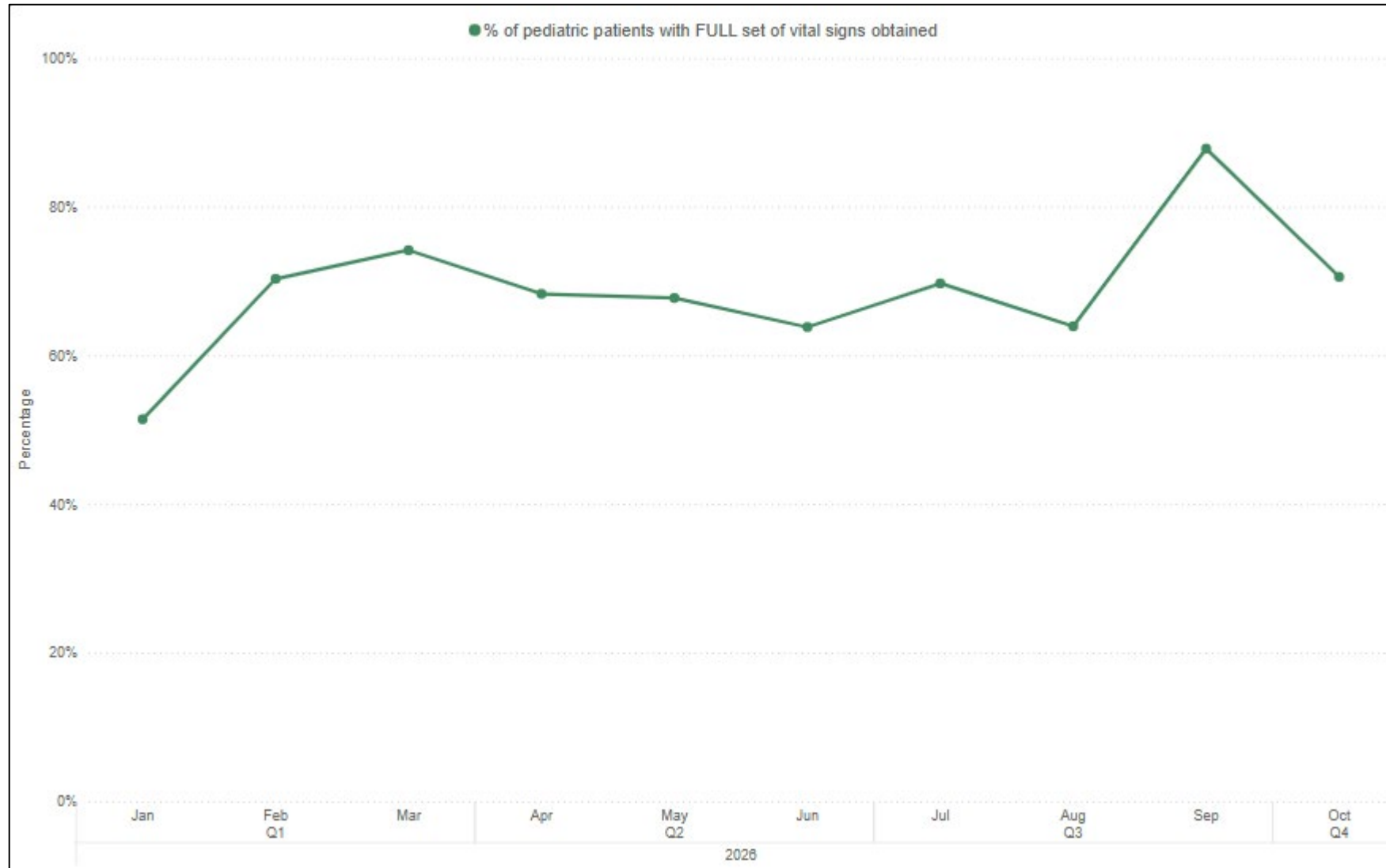
# Basic Components of a Run Chart



# Run Chart Example



# NPRQI Run Chart Example



# Filter to Find the Story in Your Data



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# Using Filters to Better Understand Your Performance

## Start with All Patients

- View overall performance across the selected clinical bundle.
- Establish your baseline results.

## Select a Population of Interest:

- Use filters such as age group, triage level, and time period.
- Focus on the patients most relevant to your improvement efforts.

## Compare the Results:

- Observe how performance changes after filtering.
- Identify groups driving strong weak performance.

# All Patients

Clinical Bundle

Assessment and Transfer

Time (Year, Quarter, Month)

All

Patient Age Group

All

Patient Triage Level

All

| # | Measure                                                                       | Record | Your Performance | National      | Cohort        |
|---|-------------------------------------------------------------------------------|--------|------------------|---------------|---------------|
| 1 | % of pediatric patients with weight documented in kilograms only              | 48     | 0.0%             | 72.5%         | 61.7%         |
| 2 | % of pediatric patients with pain assessed                                    | 48     | 81.3%            | 85.0%         | 84.0%         |
| 3 | Median ED length of stay                                                      | 48     | 69.0 minutes     | 130.0 minutes | 96.0 minutes  |
| 4 | % of high acuity pediatric patients with vital signs RE-assessed              | 24     | 87.5%            | 90.9%         | 91.4%         |
| 5 | Median time from triage to first intervention                                 | 14     | 23.5 minutes     | 41.0 minutes  | 33.0 minutes  |
| 6 | % of transferred pediatric patients who met site-specific transfer criteria   | -      | -                | 100.0%        | 100.0%        |
| 7 | Median time from triage to transport                                          | -      | -                | 259.0 minutes | 202.5 minutes |
| 8 | % of transferred pediatric patients who were discharged from the receiving ED | -      | -                | 21.8%         | 23.5%         |

# Population of Interest

| Clinical Bundle         |                                                                             | Time (Year, Quarter, Month) |  | Patient Age Group   |  | Patient Triage Level |               |
|-------------------------|-----------------------------------------------------------------------------|-----------------------------|--|---------------------|--|----------------------|---------------|
| Assessment and Transfer |                                                                             | All                         |  | Multiple selections |  | All                  |               |
| #                       | Measure                                                                     |                             |  |                     |  | National             | Cohort        |
| 1                       | % of pediatric patients with weight documented in kilograms only            |                             |  |                     |  | 72.5%                | 61.7%         |
| 2                       | % of pediatric patients with pain assessed                                  |                             |  |                     |  | 85.0%                | 84.0%         |
| 3                       | Median ED length of stay                                                    |                             |  |                     |  | 130.0 minutes        | 96.0 minutes  |
| 4                       | % of high acuity pediatric patients with vital signs RE-assessed            |                             |  |                     |  | 90.9%                | 91.4%         |
| 5                       | Median time from triage to first intervention                               |                             |  |                     |  | 41.0 minutes         | 33.0 minutes  |
| 6                       | % of transferred pediatric patients who met site-specific transfer criteria |                             |  |                     |  | 100.0%               | 100.0%        |
| 7                       | Median time from triage to transport                                        |                             |  |                     |  | 259.0 minutes        | 202.5 minutes |

# Compare the Results

|                         |                                                                  |                             |                  |                     |              |                      |  |
|-------------------------|------------------------------------------------------------------|-----------------------------|------------------|---------------------|--------------|----------------------|--|
| Clinical Bundle         |                                                                  | Time (Year, Quarter, Month) |                  | Patient Age Group   |              | Patient Triage Level |  |
| Assessment and Transfer |                                                                  | All                         |                  | Multiple selections |              | All                  |  |
| #                       | Measure                                                          | Record                      | Your Performance | National            | Cohort       |                      |  |
| 1                       | % of pediatric patients with weight documented in kilograms only | 21                          | 0.0%             | 72.5%               | 61.7%        |                      |  |
| 2                       | % of pediatric patients with pain assessed                       | 21                          | 76.2%            | 85.0%               | 84.0%        |                      |  |
| 3                       | Median ED length of stay                                         | 21                          | 50.0 minutes     | 130.0 minutes       | 96.0 minutes |                      |  |
| 4                       | % of high acuity pediatric patients with vital signs RE-assessed | -                           | -                | 90.9%               | 91.4%        |                      |  |

**NOTE:** Use filters to move from “How are we doing overall?” to “Which patient groups are performing well, and where should we focus improvement efforts?”

## What Changed

- Records Decreased from 48 to 21 patients
- Pain assessment performance changed from 81.3% to 76.2%

## What Does This Tell Us?

- Performance can vary significantly across patient populations.
- Filters help identify where improvement opportunities exist.
- Comparing filtered results to National and Cohort benchmarks provides additional context.
- Small sample sizes should be interpreted cautiously.

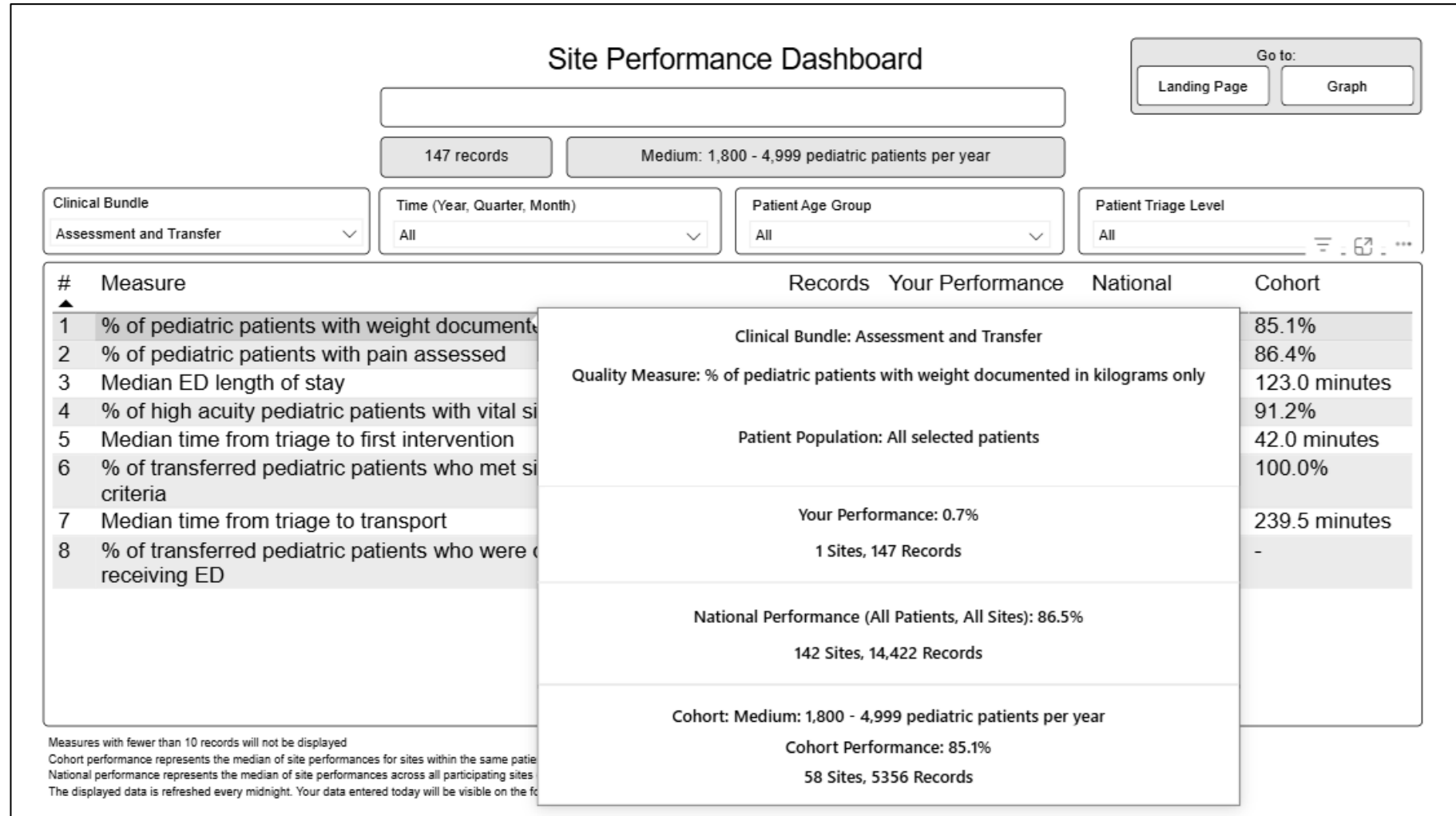
# Use the Platform to Investigate What You're Seeing

NPRQI tools can help you move from a result to a better question.

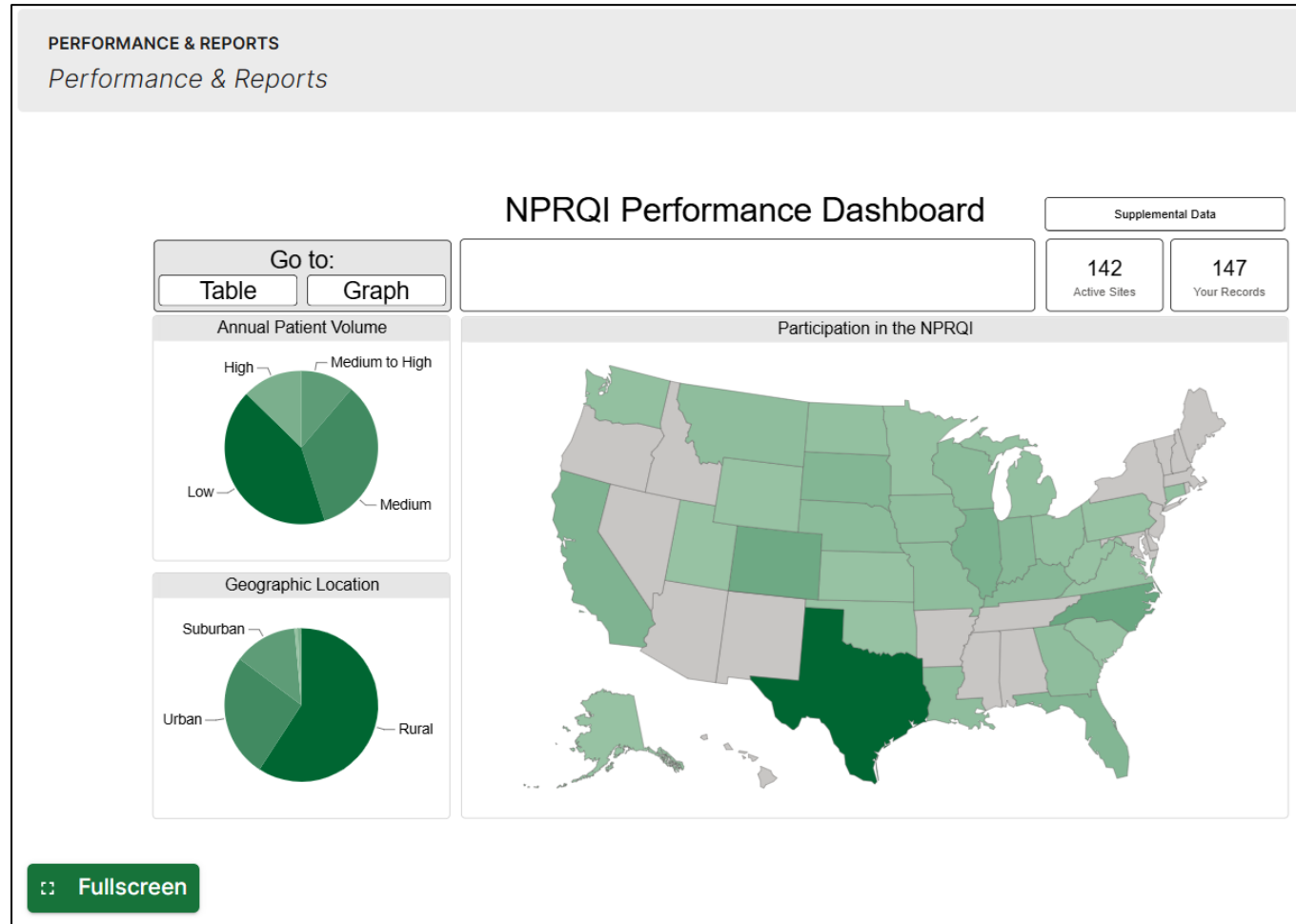


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# Advanced Feature: Hover View



# Advanced Feature: Supplemental Data



# Advanced Feature: Supplemental Data

| Supplemental Data                                      |                           |         |         |         |         |                       |
|--------------------------------------------------------|---------------------------|---------|---------|---------|---------|-----------------------|
| Clinical Bundle                                        |                           |         |         |         |         | Go to:                |
| Vitals Assessed                                        |                           |         |         |         |         | Landing Page          |
| Intermediate Measure                                   | Your All Time Performance | Q1 2026 | Q2 2026 | Q3 2026 | Q4 2026 | Your 2026 Performance |
| % of pediatric patients with blood pressure assessed   | 80.7%                     | 82.0%   | 79.3%   | 84.6%   | -       | 80.7%                 |
| % of pediatric patients with heart rate assessed       | 98.6%                     | 100.0%  | 98.8%   | 92.3%   | -       | 98.6%                 |
| % of pediatric patients with mental status assessed    | 26.2%                     | 22.0%   | 25.6%   | 46.2%   | -       | 26.2%                 |
| % of pediatric patients with pain assessed             | 69.0%                     | 72.0%   | 68.3%   | 61.5%   | -       | 69.0%                 |
| % of pediatric patients with pulse oximetry assessed   | 97.2%                     | 98.0%   | 98.8%   | 84.6%   | -       | 97.2%                 |
| % of pediatric patients with respiratory rate assessed | 97.2%                     | 96.0%   | 98.8%   | 92.3%   | -       | 97.2%                 |
| % of pediatric patients with temperature assessed      | 92.4%                     | 96.0%   | 92.7%   | 76.9%   | -       | 92.4%                 |

| Supplemental Data                                                                      |                           |              |              |         |         |                       |
|----------------------------------------------------------------------------------------|---------------------------|--------------|--------------|---------|---------|-----------------------|
| Clinical Bundle                                                                        |                           |              |              |         |         | Go to:                |
| Pain                                                                                   |                           |              |              |         |         | Landing Page          |
| Intermediate Measure                                                                   | Your All Time Performance | Q1 2026      | Q2 2026      | Q3 2026 | Q4 2026 | Your 2026 Performance |
| % of pediatric patients with moderate to severe pain who had a reduction in pain score | 32.2%                     | 38.1%        | 28.6%        | -       | -       | 32.2%                 |
| % of pediatric patients with pain reassessed                                           | 33.8%                     | 32.0%        | 35.4%        | 30.8%   | -       | 33.8%                 |
| % of pediatric patients with pain who received an analgesic                            | 49.2%                     | 52.4%        | 45.7%        | -       | -       | 49.2%                 |
| Median time from triage to analgesics for patients with pain                           | 28.0 minutes              | 23.0 minutes | 33.0 minutes | -       | -       | 28.0 minutes          |

# Example QI Tracker

✓=

Encounter Management

📈

Performance & Reports

👤

User Management

📄

Forms & Surveys

🔗

Contact Us

FORMS & SURVEYS

Quality Improvement (QI) Intervention Tracker

The Quality Improvement Intervention Tracker catalogs interventions for each PDSA cycle and feeds into the performance dashboard, where annotations highlight improvement initiatives over the course of the project.

We're currently in the data collection phase. QI interventions saved here are not yet reflected in Power BI, but dashboard integration and annotation support are planned for a near-term release.

GO TO QI INTERVENTION TRACKER

CREATE A QI INTERVENTION

Date of Intervention \*

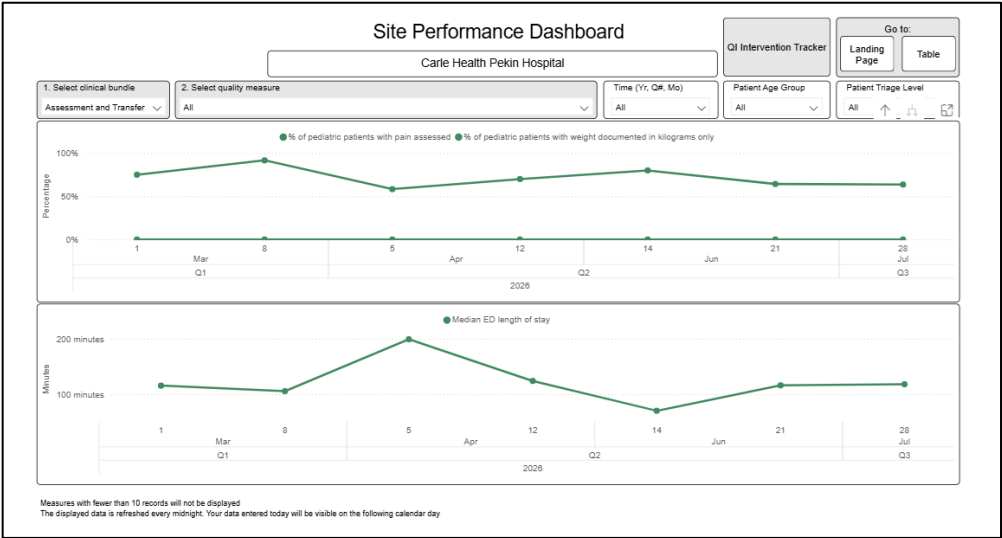
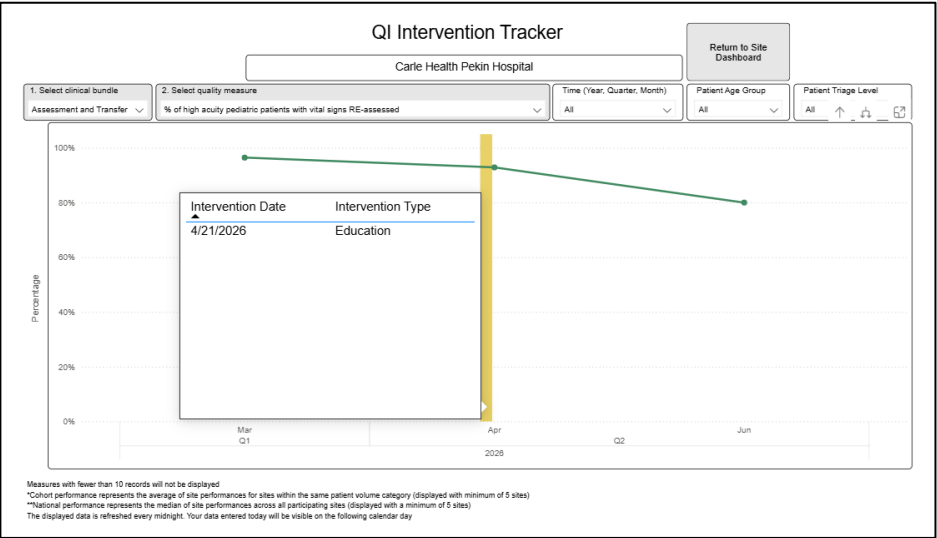
mm/dd/yyyy

Type of Intervention \*

Bundle \*

Intervention Description \*

ADD NEW EVENT



# Turn Your Data Into Your Next QI Decision

## What are we seeing?

- Describe the pattern or gap.

## What might explain it:

- Bring the data back to your team and workflow.

## What should we test next?

- Choose a change that addresses the likely cause.

## How will we know if it worked:

- Continue measuring performance.



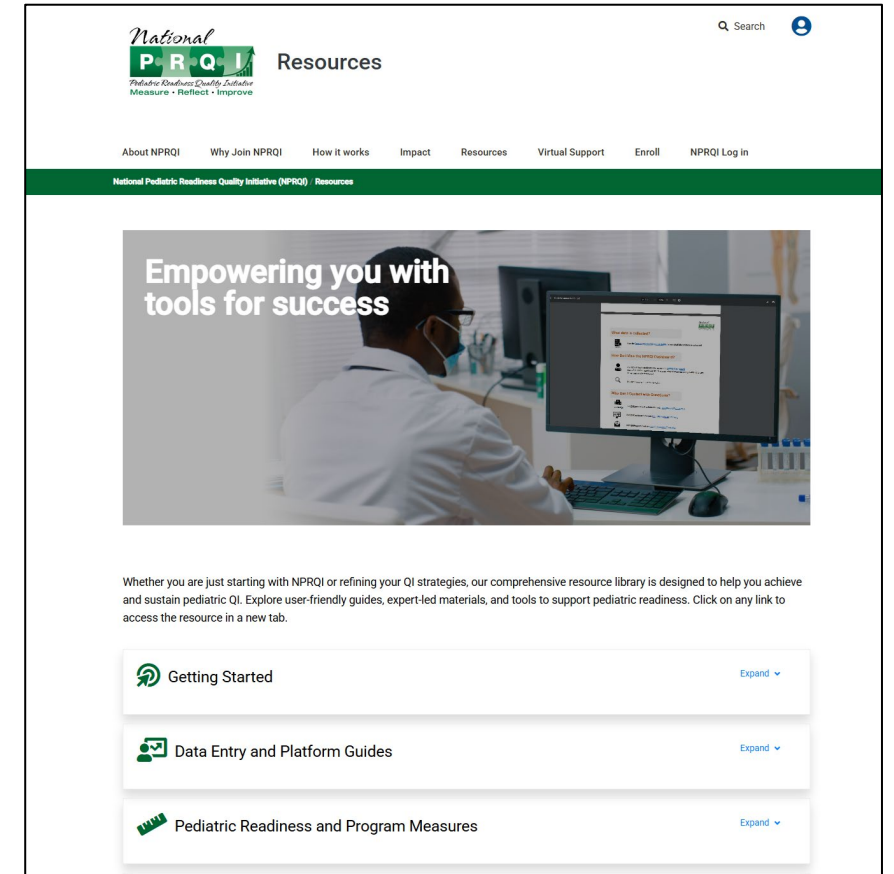
# Resources and Support



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# NPRQI Resources

- [NPRQI Website:](#) Your central access point for everything NPRQI
- [Resource Page:](#) Tools and guidance to support using NPRQI
- [How To Create a Chart:](#) This video will show you how to enter data by creating a chart in the platform
- [How To Edit or Delete a Chart:](#) This video will show you how to edit or delete a chart in the platform
- [Office Hours:](#) Live support and Q&A opportunities



# Collaborative Resources

- [Intervention Bundles](#): Tools and guidance to support implementation
- [Collaborative Hub](#): Centralized materials and references
- **Office Hours**: Live support and Q&A opportunities

## Resources

- 2026 Cohort
- 2023 Cohort (PRQC)
- 2018 Cohort (PRQC)
- Community of Practice
- Resources**
- Suicide: Intervention Bundle
- Pain: Intervention Bundle
- Abnormal Vital Signs: Intervention Bundle
- Weight in Kilograms: Intervention Bundle



Suicide Screening and Management: Intervention Bundle



Pain Assessment: Intervention Bundle



Abnormal Vital Signs Reassessment: Intervention Bundle



Head Trauma: Intervention Bundle

# Opportunities to Connect

- **Monthly Collaborative Sessions:** 3rd Tuesday of each month at 11:00 am CT
- **One-on-One Support:** Schedule time with the EMSC NPRQI team for questions.



# Questions?



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# Thank You!

We appreciate your commitment and partnership, and your work makes these initiatives possible.

- Questions and feedback
- Please take a moment to complete the feedback survey.
- Watch for our weekly email reminders.
- For follow-up questions, please contact us at [collaboratives@emscimprovement.center](mailto:collaboratives@emscimprovement.center).

