

Email Draft for distribution to ED staff regarding the Behavioral Health Video Resources

Below is a draft email that you can use to notify your staff about the new video resources available to review! We would also recommend sending out weekly emails for the first few weeks to remind everyone to use it and checking-in with ED staff when a pediatric patient with a behavioral health condition is in your ED.

Great news everyone! We have an exciting new resource for pediatric patients who are boarding for behavioral health reasons. We now have brief videos on common behavioral health conditions and an approach to them while patients are in our emergency department. The videos have an outline and are broken down by times with key points. You can go to the section that interests you or when you have a patient presenting with a certain diagnosis.

We would highly recommend that all staff become familiar with the videos as it will give a framework of how best to work with this patient population including recommendations for de-escalation including calming strategies and medication recommendations. These videos will help to provide a framework of the common presentations and diagnosis in the ED for you!

[Pediatric Behavioral Health Video Series • EIC \(emscimprovement.center\)](#)

We hope that you will all find this resource helpful! Please contact us with any questions!